



BROAD ACRES
& COUNTRY TERRACE

September 10, 2020

Notification Letter

As our nation, commonwealth and local community continue to weather the Corona Virus pandemic, we believe it is extremely important that accurate communication occur. We are doing what we can to limit the spread of COVID-19 within the facility. We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), the local Health Department and Emergency Management Agencies to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- The use of Personal Protective Equipment
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities

On May 8th, the Centers for Medicare and Medicaid Services, (CMS), announced a new reporting structure for facilities to follow. The new structure directs facilities to implement a notification system in which information can be readily provided to residents, responsible parties and family members. The system will provide a weekly update regarding COVID-19 including the number of active cases in residents and staff. Any new confirmed resident cases will be reported within the next calendar day. In addition, we will report any instance in which three or more residents present with respiratory symptoms over a 72 hour period. The same criteria will be used to report new confirmed cases or symptomatic cases in staff.

We will be updating our website with the most current information. A weekly update will be provided each Thursday. Per the guidelines above, any newly confirmed or respiratory clusters within 72 hours occur, the website will be updated by 5 pm the next calendar day.

Due to government privacy requirements, we cannot divulge specific information about the individuals who have tested positive or have symptoms of COVID-19. The new reporting requirements will not replace our normal communication with you regarding changes in resident condition. Facility staff will continue to contact you directly with any resident changes in condition including symptoms of COVID-19.

Resident COVID testing has been completed. At this time, Broad Acres Nursing Home does not have any resident or staff COVID-19. Please continue to reach out to facility staff to assist you in communicating with your friends and loved ones. Our residents and staff appreciate the support from the community during this unprecedented time.

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Sincerely,

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